



1. Liberty
1100 S. State St
Pine Bluff, AR 71601
Visit our website at www.libertyenergyandwater.com

FOR QUESTIONS REGARDING YOUR BILL CALL (855) 382-6508
FOR EMERGENCIES CALL (855) 382-6511



5. **SAMPLE CUSTOMER**
123 SAMPLE LN
ANYTOWN, AR 71601

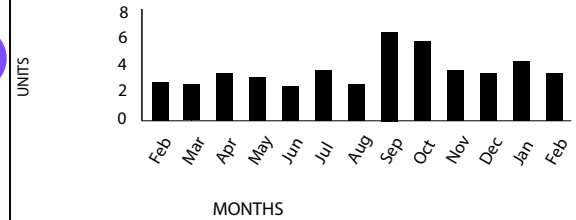
Statement

ACCOUNT INFORMATION

2. Account Number: XXXXXXXX-XXXXXXX
Statement #: 6543190
3. Bill Date: 03/08/2021
Due Date: 03/29/2021

4. **Service Address:** 123 SAMPLE LN,
ANYTOWN, AR 71601

MONTHLY CONSUMPTION CHART



7. Meter #	Rate Code	Read Type	# Days	Service Dates	(Current - Previous)	x Multiplier	= Usage	Unit of Measure
0000000	WR0.625	Actual	22	02/01/2021 - 02/23/21	502	499	1	3 CCF

8. Current charges must be paid by due date. Any balance forward must be paid immediately.

ACCOUNT ACTIVITY

9. Previous Balance: 70.09
10. Payments Received: 70.09
11. Balance Forward: 0.00
12. Voided-Charges/Credits: 0.00
13. Current Charges:
Safe Drinking Water Fee 0.40
Sanitation Charge 18.42
Sewer Facility Charge 4.65
Storm Water Fee 0.79
Water Customer Charge 15.13
Power Cost Adj 3.00 units @ 0.06280 0.19
Res Water Charge 3.00 units @ 2.02740 6.08
Sewer Charge Consumption 5.85
14. Taxes:
Arkansas Sales Tax 2.65
County of Jefferson Tax 0.51
City of Pine Bluff 0.91
Pine Bluff Franchise Fee 0.91
Tax Cuts & Jobs Act Credit 0.95 CR
15. Miscellaneous Charges/Credits:
16. Total Amount Due: 55.54

SPECIAL MESSAGE

17. Are you familiar with all of our bill payment options? Pick the option most convenient for you. Customers may pay online, by phone, in person, at an authorized payment center, or by mail. For more details on all the ways you can pay your Liberty bill, please visit our website www.libertyenergyandwater.com

Please include your account number on your check
Make checks payable to Liberty

Payment Coupon

Please check box and see reverse for:

☐ Update phone/address

Service Address : 123 SAMPLE LN,
ANYTOWN, AR 71601

SAMPLE CUSTOMER
123 SAMPLE LN
ANYTOWN, AR 71601

19. LATE PAYMENT FEE:
Late Fee of \$X will be added to amount
due if not paid by close of business day
03/29/2021

20. Liberty Utilities Arkansas
75 Remittance Drive , Suite 6602
Chicago, IL 60675-6602

KEEP THIS PORTION FOR YOUR RECORDS

11. DETACH AND RETURN THIS REMITTANCE SLIP WITH YOUR PAYMENT

BALANCE FORWARD	VOID & MISC CHG/CREDITS	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
0.00	0.00	55.54	55.54	

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Glossary of Terms

1. **Contact Information** – Please use this information to mail, email or call Liberty.
2. **Account Number** – This is your 16-digit account number.
3. **Due Date** – This is the date by which we need to receive your payment. To avoid late payment charges, please ensure that you allow sufficient time for your payment to reach us especially if you are mailing your payment.
4. **Service Address** – This address specifies where the service is being supplied and measured.
5. **Mailing Address** – Each month, the bill is sent to this address, which may differ from the service address.
6. **Monthly Consumption Chart** – This graph illustrates usage at the service address on a monthly basis.
7. **Meter Information** – Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General Message** – We will use this section to communicate regulatory and other important messages to you.
9. **Previous Balance** – This is the Total Amount Due from your previous statement.
10. **Payments Received** – This amount is the total of all payments received and posted to your account (regardless of the payment method). It takes 2 business days to post the payments to your account. If you have recently made a payment it may not have posted to your account at the time of billing.
11. **Balance Forward** – This amount is the difference between the Total Amount Due on your last statement and all the Payments Received and posted to the account prior to the current billing period.
12. **Voided Charges/Credits** – This is a charge or credit that was previously applied to the account that had to be cancelled for any reason.
13. **Current Charges** – This amount is the total of charges you incurred and any appropriate taxes for the billing period.
14. **Taxes** – These are one or various taxes that you are billed for the billing period.
15. **Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
16. **Total Amount Due** – This amount is the cumulative charge including Balance Forward, Voided Charges/Credits, and charges for the current billing period and Miscellaneous Charges/Credits.
17. **Special Message** – This section is used to communicate regulatory information and additional important messages to you.
18. **Payment Coupon** – Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our authorized payment locations.
19. **Update Phone/Address** – This box must be checked if you are informing us of a change of address and/or telephone number.
20. **Remittance Address** – This is the address for mailing a payment. Ensure that this address is visible through the return envelope window.